

GENERAL TERMS AND CONDITIONS April 2007

1. All trading transactions are covered by these terms and conditions unless otherwise agreed in writing.
2. Unless confirmed in writing on an order-by-order basis, we do not accept conditions of purchase including the verification of pricing for Purchase Orders.
3. All prices are as per our current price list or, where appropriate, as advised under specific separate written quotation or contract.
4. All prices £Sterling, ex-works Marking Solutions®, + VAT.
5. All new and non-UK accounts are supplied on a pro-forma basis. Orders will not be processed without receipt and clearance of full payment.
6. Approved credit accounts are accepted to the following terms unless agreed otherwise in writing: Payment by end of month following 30 days of invoice date.
7. Overdue amounts beyond 60 days of invoice date will incur interest charges of UK Base Rate + 3% PA, charged on a daily basis.
8. Accounts trading 90 days beyond agreed credit terms will be automatically suspended without prior notice and conditions.
9. We reserve the right to seize stock while on our premises to hold in lieu of outstanding amounts until such outstanding amounts and any associated charges are cleared.
10. Any items including but not limited to goods/products/equipment/software/materials supplied by Marking Solutions® remain the property of Marking Solutions® until payment is received in full.
11. Minimum invoice total £25 + VAT. Orders for less than the minimum invoice total may incur a £5 handling charge.
12. We reserve the right to alter and/or change any specification and/or prices for any services or products we supply without prior notice.
13. All claims for damaged goods during transit, short or incorrect delivery must be notified in writing and received by Marking Solutions® within seven days of despatch. Claims received after this time will not be accepted.
14. Returned cheques drawn on clients bank will incur a £15 handling charge.
15. Payments by wire transfer will incur a £20 handling charge.
16. Any orders requesting despatch without specific instructions will be despatched using our default despatch method; Mainland UK – Next Business day; All other destinations - Economy service.
17. All products and/or services are supplied on the understanding that all Marking Solutions® trading Terms and Conditions have been read, understood and are accepted.

18. Additional terms and conditions apply for sales of sub-contract marking and engraving services. Please refer to separate document.

19. Within the scope of UK law in no event shall Marking Solutions® be liable for loss of profit, data, or information of any kind, for any accident or personal injury, or for any special, collateral, incidental, consequential, indirect, punitive, or any other type of damages in connection with or arising out of the supply of any equipment, product, advice and/or services.